

AMI Acoustic Meridian Intelligence Products Ordering Information

The **AMI 750** is no longer available for purchase.

We have two new products—the **AMI 500** and the **AMI 850**.

The **AMI 850** is the next evolution of the **AMI 750**. You will receive an invoice for your order within 48 business hours from our bookkeeping department. This email will come from: “CymaOrders@gmail.com”. Your device is expected to ship within 60 days. When your device ships, you will receive a notification email from UPS with a tracking number. The delivery of the package requires a signature.

At this time, the **AMI 500** is sold out and is not expected to be available until summer of 2024.

EXCELLENCE IN PRODUCT AND CUSTOMER SUPPORT: Cyma Technologies is committed to provide you with the highest quality AMI—Acoustic Meridian Intelligence sound therapy devices available. The patented AMI devices are manufactured by Cyma Technologies and are sold to licensed healthcare professionals and private owners. Our first AMI device—the 750, was nominated for the Thomas Edison Award for Innovation in the Fields of Medicine and Science. All evolutions of AMI devices are built with this same high-quality effectiveness and manufacturing. Our AMI devices do not diagnose, treat, cure or prevent disease. These instruments are considered to be FDA Class I devices that are successful in relieving pain and stress. The devices are user-friendly, but require skill and instruction. Your purchase of the device includes a detailed owner’s manual, educational videos and three free hours of consultation with an advanced level therapist from Cyma Technologies.

SHIPPING All shipments originate in Augusta, GA, USA, and are shipped UPS Ground delivery. Shipping costs for orders with shipping addresses outside the 48 contiguous USA states will be calculated and appear on your invoice. Please note that all overseas customers are responsible for custom fees and duties per their country’s laws. The following information may be of help to you in determining the custom fees in your country: The AMI products are listed as “electric massage equipment,” with the harmonized tariff code: 9019102000.

FINANCING If you are purchasing as a private owner, we recommend a “personal credit card,” available through US Bank. There are no application fees, no annual fees and no interest for 20 billing cycles. Cyma Technologies has no affiliation with USBank. We have found that many of our purchasers like this option. Click below for more information and to apply for the Platinum card.

<https://onboarding.usbank.com/consumer/cards/VD22XQ5171/8069/31952/start>

RETURN POLICY We offer a 30-day money back guarantee. If within the first 30 days of ownership you decide to return your AMI device, we refund your purchase price, minus a 15% restocking fee and cost of shipping.

WARRANTY The AMI devices come with a one-year warranty for all parts and labor, with one exception. Those products which use gel pads have a 90-day warranty for them specifically. Replacement foot pads are available through Cyma Technologies. Replacement power cords are also available in our website store.

STAY CONNECTED We invite you to enroll in our monthly newsletter at www.cymatechnologies.com. Here you will find product updates and other news about the fascinating world of sound. Please feel free to contact us with any questions or comments at info@cymatechnologies.com.