

AMI Acoustic Meridian Intelligence Products Ordering Information

The AMI 750 is no longer available for purchase. The AMI 850 is the next evolution of the AMI 750.

ORDERING After completion of the Order Form, you will receive an invoice within 48 business hours from our bookkeeping department. This email will come from: “CymaOrders”. A secure portal to submit payment with a credit card is located within the invoice. Also, you will see all of the information for sending a bank wire or mailing a personal check Your device is expected to ship within 10-14 days after your payment is processed. You will receive a notification email from UPS with a tracking number when your device is ready to ship. The delivery of the package requires a signature.

At this time, the AMI 500 is sold out and is not expected to be available until summer of 2025.

EXCELLENCE IN PRODUCT AND CUSTOMER SUPPORT: Cyma Technologies is committed to provide you with the highest quality AMI—Acoustic Meridian Intelligence sound therapy devices available. The patented AMI devices are manufactured by Cyma Technologies and are sold to licensed healthcare professionals and private owners. The first AMI device—the AMI 750, was nominated for the Thomas Edison Award for Innovation in the Fields of Medicine and Science. All evolutions of AMI devices are built with this same high-quality effectiveness and manufacturing. Our AMI devices do not diagnose, treat, cure or prevent disease. These instruments are categorized by the FDA as Class I devices noted for the relief of pain and stress. The devices are user-friendly, but require skill and instruction. Your purchase of the device includes a detailed owner’s manual, educational videos and three free hours of consultation with an advanced level therapist from Cyma Technologies.

SHIPPING All shipments originate in Augusta, GA, USA, and are shipped UPS Ground delivery. Shipping costs for orders with shipping addresses outside the 48 contiguous USA states will be calculated and appear on your invoice. Please note that all overseas customers are responsible for custom fees and duties per their country’s laws. The following information may be of help to you in determining the custom fees in your country: The AMI products are listed as “electric massage equipment,” with the Harmonized Tariff code: 9019102000.

FINANCING Cyma Technologies does not provide in-house financing. You may submit payment for your invoice using multiple credit cards, checks or bank transfers. For those seeking financing, we recommend a “personal credit card,” available through US Bank. There are no application fees, no annual fees and no

interest for 20 billing cycles. Cyma Technologies has no affiliation with USBank. Many of our purchasers have reported they like this option. Click below for more information and to apply for the Platinum card:

<https://www.usbank.com/credit-cards.html>

RETURN POLICY We offer a 30-day money back guarantee. If within the first 30 days of ownership you decide to return your AMI device, we refund your purchase price, minus a 15% restocking fee and cost of shipping.

WARRANTY The AMI devices come with a one-year warranty covering all parts and labor, with one exception. Footpads have a 90-day warranty. Replacement foot pads are available through Cyma Technologies. Replacement power cords are also available in our website store.

ELECTRICAL INFORMATION

For all AMI Devices:

+24VDC @1.33Amps

Input: 100-240V 50-60Hz

Output: 24.0V

All devices are shipped with USA style power cords. They have two flat parallel pins. Residents in countries outside the USA may need to acquire an adaptor to convert the two flat parallel pins to the shape and number of pins for your country. Using a surge protector is **highly recommended**.

STAY CONNECTED We invite you to enroll in our monthly newsletter at www.cymatechnologies.com. Here you will find educational articles, product updates and other news about the fascinating world of sound. Please feel free to contact us with any questions or comments at info@cymatechnologies.com.